

VIEW Club concerns about *LfL* student payments



There have been some concerns raised by VIEW clubs about fundraising opportunities in the foreseeable future, especially in Victoria, and the potential short fall of the amount required to provide ongoing support for *Learning for Life (LfL)* students.

This information is provided to assist club members.

Q: Are clubs able to adjust their sponsorship payments from the beginning of the year and spread them throughout the year?

A: Yes, similar to all sponsors, VIEW Clubs can pay **yearly, six monthly or monthly**. For ease of administration, if a club chooses to move to monthly payments, this must be via a direct debit from their club account.

Please note: Many clubs have already paid for their *LfL* students for 2021. VIEW Clubs are able to pay in advance however it must be from the Renewal or Anniversary Date of payment. We recommend having a conversation with Supporter Care (Deon Ngatai) as to the best or appropriate course of action to take.

If a Club decides to pay monthly via direct debit the payment can only be changed (from a manual payment eg cheque to a direct debit from a bank account) from the Renewal or Anniversary date when the club first took up the sponsorship.

Q: If clubs have raised sufficient funds for some of their *LfL* students, are they able to make a “part payment”?

A: At all times we aim for Clubs to continue support for their *LfL* students, however in some circumstance for clubs with multiple students this may not be possible.

If clubs have not raised sufficient funds for all their *LfL* students (one month prior to the time of the Anniversary or Renewal date of payment) we recommend having a conversation with Supporter Care (Deon Ngatai) as to the best or appropriate course of action to take. In some instances this may mean that Clubs will need to amend their support to reflect their budget.

Q: If clubs are unable to raise sufficient funds can their sponsorship payment be put on hold until VIEW meetings and activities resume?

A: At all times we aim for Clubs to continue support for their *LfL* students.

If clubs are unable to raise sufficient funds for all their *LfL* students (one month prior to the time of the Anniversary or Renewal date of payment) we recommend having a conversation with Supporter Care (Deon Ngatai) as to the best or appropriate course of action to take. In some instances this may mean that Clubs will need to amend their support to reflect their budget.

Contact Details of sponsorship team

Preferably email: sponsorship@thesmithfamily.com.au **Attention: Deon Ngatai** or phone 1800 633 622 leave a message explaining that you are a VIEW club member and Deon will call you back at an appropriate time.